

## Summary of responses and proposed amendments to Hackney Carriage and Private Hire Licensing Policy following second consultation

<b>Consultee</b>	<b>Observations</b>	<b>Comment / Action Taken</b>	<b>Amendments to Licensing Policy</b>
Richard Amos – Hackney Carriage Proprietor	Would like to be able to use magnetic door signs as vehicle also used for personal use when not working.	<p>The use of magnetic signs are a relevant concern and it is felt that the dangers posed by their approved use far outweigh any potential benefits.</p> <p>This has been highlighted by two recent thefts of magnetic door signs from two vehicles which resulted in an unlicensed vehicle masquerading as a taxi in the Deal area.</p>	<p>The policy excludes the use of magnetic signs on licensed vehicles. No change proposed.</p> <p>If a licence holder wished to place magnetic door signs onto his / her vehicle then they could apply to the Regulatory Committee for permission.</p>
Dover District Disability Focus Group	Isolated instances of Private Hire Drivers refusing to take passengers with Guide Dogs – even though Operator has been informed about dog when booking made. Problems limited to Private Hire Drivers - Hackney Carriage drivers very good with Guide Dogs.	These are education / enforcement Issues which will be investigated fully and dealt with.	No change to policy required
	Problems with wheelchair access when vehicles pick up passengers from rank outside Boots in Dover.	This matter is to be discussed with Highways following further identification of issues.	No change to policy required
	Lack of provision of wheelchair accessible vehicles in rural areas, particularly Aylesham and a general lack of wheelchair accessible vehicles in the District, especially at peak times (during school runs / rush hour etc.)	In light of the levels of concern raised by the trade it has been considered prudent to delay the implementation of the requirement for all hackney carriage vehicles to be wheelchair accessible by 2020 until such time as conclusive evidence were provided that there was a real need. It is proposed that a full Equalities and Diversity Impact Assessment is conducted during the lifecycle of the policy (3 years)	The requirement for all hackney carriage vehicles to be wheelchair accessible by 2020 has been removed from the policy. The hackney carriage vehicle specifications have been redrafted. It is proposed that a full Equalities and Diversity Impact Assessment is conducted during the lifecycle of the policy (3 years)

## John Newcombe

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**From:** Richard Amos [richardsdovertaxi@live.co.uk]

**Sent:** 11 November 2012 16:19

**To:** LicUser; Rebecca Pordage

**Subject:** Draft policy 2012

Hi John

Appendix A Page 26

I think we should have option of Magnetised sign's Because some of the vehicles are our private car as well as work

also we do get ask to do weddings,funeral etc. and it looks better with it plan car

Yes if we are working i think its a good idea to have the word TAXI on the doors to help the customers

I do think some of the writing on some of the taxi is getting a bit to much ??

Also on the DDC website the fares are not right WE have been starting at £3.30 since Jan 2012 If people look at this they may think we are over charging

Regards

Richard Amos

(Richards Dover Taxi ) HV9